



ARKEP

AUTORITETI RREGULLATIV I KOMUNIKIMEVE ELEKTRONIKE DHE POSTARE
REGULATORY AUTHORITY OF ELECTRONIC AND POSTAL COMMUNICATIONS
REGULATORNI AUTORITETE ZA ELEKTRONSKE I POŠTANSKE KOMUNIKACIJE

REPUBLIKA E KOSOVES - REPUBLIKA KOSOVA - REPUBLIC OF KOSOVO	
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Regulatory Authority of Electronic and Postal Communications (ARKEP)
Str. Bedri Pejani, No.23
Prishtina, 10000
Republic of Kosovo

To; **Body of European Regulators for Electronic Communications (BEREC)**
National Regulatory Authorities (NRA)

Subject; **Formal Notification regarding the implementation of Country Codes (CC)**
assigned by ITU to Kosovo

Honourable Colleagues,

On behalf of the Regulatory Authority of Electronic and Postal Communications (*ARKEP*), as a National Institution responsible for regulation the electronic communications market in Kosovo, including the scarce resources (numbering and frequencies), through this correspondence we would like to inform you once again that the International Telecommunication Union (ITU) on December 15, 2016 assigned and published in the operational bulletin No.1114 international codes for Kosovo:

- E.164 Code (as defined in the ITU-T Recommendation E.164): **383**
- E.212 Code (as defined in the ITU-T Recommendation E.212): **221**
- Q.708 Signalling Area/Network Code (SANC): 7-214.

ARKEP, as a sole administrator of abovementioned codes and in close cooperation with the relevant stakeholders including ITU, has drafted and approved the Migration Plan to the newly assigned Country Code including the activities and timelines, which are summarized as follows:

- 1) **Not later than 25 of June 2018, the entire process of the implementation of the new code E.164: +383 by Fixed operators should be concluded. After this date the existing code +381, which is used by fixed telephony networks should no longer be active in Kosovo (cannot be able to originate and terminate international traffic in Kosovo).**
- 2) **Not later than 15 of January 2019, the entire process of the implementation of the new code E.164: +383 by mobile operators should be concluded. After this date all other existing codes (currently +377, +381 and +386) that are used by mobile telephony**

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networks should no longer be active in Kosovo (cannot be able to originate and terminate international traffic in Kosovo).

Despite of the fact that the aforementioned deadlines have passed, our operators have noticed that some international carriers are offering the termination of traffic to Kosovo NDC ranges under the ex-Yugoslav CC 381.

By taking advantage of this correspondence, we are kindly asking from your National Regulatory Authority (NRA) to take into consideration this Letter and inform (circulate) all operators in your country, which has not yet removed previous codes from routing table that **Kosovo is and must be reachable only by using its CC +383. Any other CC used to reach Kosovo, like in case of using +381xxx is subject of CC number manipulation by any carrier and is subject of ITU standards violation.**

By raising this issue with your operators, you will make an important contribution and would be a great support and help not only for the Operators (making possible sending and receiving the international traffic from/to Kosovo with 383 code), but also will contribute directly to electronic communications sector and finally our society.

For your convenience, the ITU presentation of the ITU-T E.164 numbering plan for country code of Kosovo: 383 can be found in this link: https://www.itu.int/dms_pub/itu-t/oth/02/02/T02020000FD0001PDFE.pdf

Please accept, Your Excellency, the assurance of my highest and most distinguished consideration.

Yours sincerely,

Prishtina,

03 September, 2019

